



State of Idaho
DEPARTMENT OF WATER RESOURCES

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SOUTHERN REGION

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GOVERNOR

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DIRECTOR

March 20, 2001

JAY LENKERSDORFER
SOUTH IDAHO PRESS
230 E MAIN ST
BURLEY ID 83318

COPY

Re: Legal Number 01-060: Notice of Proposed Change (Anderson Farms/Hurst)

Dear Mr. Lenkersdorfer:

This letter is concerning the above referenced legal published in your newspaper with numerous errors in the two Anderson applications portion. Our legals have contained minor errors in the past but I feel that this particular one was published without ANY proofreading.

It is extremely important that legals submitted by this Department are published correctly. Errors such as omitted/ misplaced decimal points, inappropriate insertions, or deletion of portions of paragraphs in the legals produce an erroneous and misrepresentation of the intent of the application.

Communication with your employee, Mrs. Annie Holmes, leads me to believe that proofreading of the first publication of the legal for accuracy is the responsibility of the customer. I must state that I strongly disagree with that concept. The Department, as a customer of your newspaper, is entitled to an accurate publication. The integrity, reputation and success of your newspaper depends upon customer satisfaction which is reflected by the performance of your typesetting and proofreading employees.

Mrs. Holmes also indicated that you were willing to re-publish a corrected legal two additional times at no cost to the Department. We do not choose that option due to the fact that our applicants would suffer another 30 days of lost processing time. Time is of essence to our applicants with the possibility of a lost sale of the appurtenant property if that option is chosen.

In this particular case, the Department will rely upon the reading public's common sense concerning pumping 100 cfs from an individual irrigation well within Cassia County, wrong range numbers, specific diversions from named springs, etc.

However, arrangements have been made with Mrs. Holmes for a galley proof of each legal prior to publication; perhaps this will improve the quality of the publications.

Sincerely,

Mary A. Baldwin
Administrative Assistant