

RECEIVED
MAY 28 2010
DEPARTMENT OF
WATER RESOURCES

4363 S. Boisen Loop
Coeur d'Alene, ID 83814
(805) 795-1839
cdarich@aol.com
May 26, 2010

RE: Adjudication Claim 95-12526

Dear staff:

I am mailing Adjudication Claim 95-12526 and a check for \$25.00 as directed by Carter Fritschle of the NIA Help Center. The online system would not allow me to pay through Access Idaho, and the IT staff is still working on it. (Confirming email attached).

Please contact me as noted above if any additional information is needed.

Thank you,

A handwritten signature in black ink, appearing to read "Richard W. Simpson", with a long horizontal flourish extending to the right.

Richard W. Simpson

From: NIA Help <niahelp@idwr.idaho.gov>
To: cdarich@aol.com
Subject: RE: Water Rights Form
Date: Thu, May 20, 2010 12:06 pm

Richard,

Thank you for your patience. The IT staff person that works with Access Idaho is still trying to figure out what is going wrong.

If you want to mail your \$25.00 claim fee, you can send it to the address shown below. Just be sure to identify that the check is for Adjudication Claim 95-12526

Idaho Department of Water Resources
322 E Front St
PO Box 83720
Boise, Idaho 83720-0098

Thank you again for your persistence and help in trying to resolve this issue.

Carter Fritschle

From: cdarich@aol.com [mailto:cdarich@aol.com]
Sent: Wednesday, May 19, 2010 10:43 PM
To: NIA Help
Subject: Re: Water Rights Form

Here is the error message:

Need More Information?
Idaho Department of
Water Resources
322 E. Front St
PO Box 83720
Boise, Idaho 83720-0098
Ph: (208) 287-4800
Fx: (208) 287-6700
Email: [IDWR Public Information](#)

Authorization Failed

""No Transaction Cost Posted"

You've attempted to use this service without being referred here from an authorized source. **This does not mean that your Credit Card was declined.** If you were in the middle of a transaction when you received this message, our server was probably restarted and you should try backing up to before you got the payment form and go from there. We're sorry for any inconvenience, if you continue to receive this message, please contact [Access Idaho](#)

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So can you reset it and I'll use the pay by mail option or??

Thanks,
Richard Simpson

-----Original Message-----

From: NIA Help <niahelp@idwr.idaho.gov>
To: cdarich@aol.com
Sent: Tue, May 18, 2010 11:49 am
Subject: RE: Water Rights Form

Richard,

The claim has been "reset" so you can go into it with the Modify Claim button and try to resubmit it again. If you still have problems, could you copy the message you are getting from Access Idaho and send it to us?

Thank you for your patience.

Carter Fritschle

From: cdarich@aol.com [<mailto:cdarich@aol.com>]
Sent: Tuesday, May 18, 2010 10:26 AM
To: NIA Help
Subject: Re: Water Rights Form

I used the modify button as you suggested, then I tried to submit and pay and got the same message from Access Idaho. I'm back to "Preview" only and still no way to pay on line.

Can you reset it and I'll try again or???

Thanks
Richard Simpson
95-125626

-----Original Message-----

From: NIA Help <niahelp@idwr.idaho.gov>
To: cdarich@aol.com
Sent: Tue, May 18, 2010 7:11 am
Subject: RE: Water Rights Form

Richard,

I have reset the "Finalize and Submit" page so you should now be able to click the "Modify" button and proceed to the "Pay Online" option. We are occasionally having this problem with the "hand off" to Access Idaho, but everyone has been able to successfully complete the payment process the second try.

But, before you do submit your claim, you may want to change the period of water use to year round, even if you don't personally use it year round at this time.

Thank you for using the online claim filing process.

Carter Fritschle
Adjudication Section Manager
Idaho Department of Water Resources
Carter.Fritschle@idwr.idaho.gov

From: cdarich@aol.com [mailto:cdarich@aol.com]
Sent: Monday, May 17, 2010 7:46 PM
To: NIA Help
Subject: Water Rights Form

Hi,

I completed the Claim to a Water Right Form on line. When finished, I attempted to pay, but the program did not work. So now, all I can do is look at the "preview" claim option. How do I get this completed and paid for?

Thanks
Richard Simpson
95-125626